

TERMS AND CONDITIONS OF HIRE – 2026

Airscape Events Ltd

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IMPORTANT NOTICE

These Terms and Conditions of Hire (“Terms”) form a legally binding agreement between **Airscape Events** (“we”, “us”, “our”) and **the Hirer** (“you”, “your”). By confirming a booking, signing electronically, or taking possession of any inflatable or unit, you confirm that you have read, understood, and agreed to be bound by these Terms in full.

Failure to comply with these Terms may result in immediate termination of hire, removal of equipment, and/or additional charges.

1. RESPONSIBILITY OF THE HIRER

1.1 The Hirer accepts full responsibility for the equipment from the time of delivery until collection. This includes responsibility for supervision, safe use, care, security, and protection from damage, however caused.

1.2 The Hirer is responsible for the behaviour, safety, and supervision of all persons using or near the equipment at all times, including ensuring appropriate separation of users by age, height, and ability.

2. AGE RESTRICTIONS

2.1 Age limits vary depending on manufacturer specifications and the nature of the equipment, which are outlined by age group in clause 2.2, 2.3, 2.4, 2.5 and 2.6

2.2 Ages 5 and under: Soft Play equipment, including our inflatable play zone and our ride on hoppers

2.3 Ages 15 and under: **Most equipment is suitable for this age group, with a few exceptions listed below:**

- Adult Sumo Suits

- Junior Sumo Suits (age 8 and over)
- Bungee Runs (age 8 and over)
- Rock & Roll/Gladiator (age 8 and over)

2.4 Ages 16 and over: **The equipment below is suitable for use by adults:**

- Assault Courses
- Bungee Runs
- Rock & Roll (Gladiator)
- Adult Sumo Suits
- Adult Bouncy Castles
- Platform Slides
- Penalty Shootout

2.5 Giant Games, Arcade Games and Didi Cars are suitable for all ages

2.6 Our **Candy Floss & Popcorn Machine** may only be operated by **Over 18's only**

2.7 Equipment must be used in accordance with the above restrictions, and if not then the Hirer will be fully liable for all resulting damage, cleaning, repair, or loss-of-hire costs.

3. PERMITTED USE

3.1 The equipment must only be used for its intended purpose and in accordance with all instructions provided by Airscape Events.

3.2 The equipment must not be sub-hired, modified, misused, or used for any unlawful purpose.

3.3 The following items are strictly prohibited on or near the equipment: Shoes, spectacles, sharp objects, jewellery, buckles, key rings, metal-studded clothing, food, drink, party poppers, coloured streamers, confetti, glitter, slime, silly string, paint, pens, markers, or any similar items.

3.4 Any breach of this clause resulting in damage or staining will be chargeable to the Hirer.

4. CONDITION OF EQUIPMENT

4.1 The Hirer is deemed to have inspected the equipment on delivery and confirmed it to be in good condition unless any defects are reported immediately to Airscape Events.

4.2 No allowance will be made for claims of pre-existing damage raised after delivery.

5. HIRE PERIOD AND ACCESS

5.1 The hire period runs from delivery to the agreed collection time unless otherwise confirmed in writing.

5.2 Any obstruction, restricted access, or failure to prepare the equipment for collection (including ball pit balls not being in the pit) causing delays will be charged at **£35 per hour or part thereof**.

6. PAYMENT TERMS

6.1 Payment must be made in full prior to the hire date by BACS, or in cash on delivery where agreed in advance.

7. INSURANCE AND LIABILITY

7.1 Airscape Events holds Public Liability Insurance; however, this does **not** extend to incidents arising from misuse, non-compliance with these Terms, or use involving drugs or alcohol.

7.2 Where Airscape Events is not supervising the equipment, the Hirer is solely responsible for public liability insurance and first aid provision.

7.3 Where Airscape Events is contracted to man the equipment, our Public Liability Insurance will apply for the duration of supervision only.

8. ELECTRICAL SAFETY

8.1 Extension leads must be kept clear of walkways and protected from damage at all times.

8.2 Blowers must never be covered except with approved shower covers fitted by Airscape Events.

9. SAFE OPERATION

9.1 The equipment must never be overcrowded or used during inflation or deflation.

9.2 Users of significantly different ages, sizes, or abilities must not use the equipment simultaneously.

9.3 Manufacturer guidelines and instructions provided on delivery must be strictly followed.

10. WEATHER CONDITIONS

10.1 Equipment must not be erected or used where wind gusts exceed **24mph**.

10.2 During heavy rain, thunderstorms, or unsafe conditions, the equipment must be evacuated and switched off immediately.

10.3 Airscape Events reserves the right to cancel or terminate hire due to adverse weather or safety concerns without penalty to the Hirer.

11. MEDICAL CONDITIONS

11.1 Persons who are pregnant, under the influence of alcohol or drugs, have medical conditions, or have recently undergone surgery must not use the equipment.

12. ANCHORING AND BEHAVIOUR

12.1 The equipment must remain fully anchored at all times.

12.2 Horseplay, pushing, fighting, or reckless behaviour must be stopped immediately.

13. SITE REQUIREMENTS

13.1 Adequate access, flat ground, sufficient space, and appropriate ceiling height (for indoor hires) must be provided.

13.2 Failure to meet site requirements may result in cancellation without refund.

14. CLEANING AND RETURN CONDITION

14.1 The equipment must be returned clean and free from excessive dirt, debris, or staining.

15. OWNERSHIP

15.1 All equipment remains the sole property of Airscape Events and must only be collected by an authorised member of our team.

16. SUPERVISION

16.1 Where Airscape Events is not providing supervision, the Hirer must ensure continuous adult supervision (minimum two adults recommended for large events).

17. OVERNIGHT AND EXTENDED HIRE

17.1 Overnight or extended hire is subject to additional charges and strict security requirements, including full fencing, locked gates, and security lighting.

18. ACCIDENT REPORTING

18.1 All accidents must be recorded in writing and reported to Airscape Events immediately with full details.

19. CANCELLATION POLICY

19.1 Hirer cancellations are free of charge when we receive at least 48 hours' notice.

19.2 Bookings cancelled within 48 hours of your booking date will be charge at **25% of the hire fee.**

19.3 Failure to cancel prior to delivery will result in a charge of **50% of the hire fee.**

19.4 Weather-related or safety cancellations made by Airscape Events will not incur any charge.

20. SUMO SUIT HIRE

Strict adherence to all safety equipment and supervision requirements is mandatory. Helmets, neck braces, and mats must be used at all times. Alcohol use is strictly prohibited.

20. CANDY FLOSS & POPCORN MACHINE HIRE

20.1 Our team all have a level 2 food hygiene certificate, which can be requested by the hirer at any time

20.2 Both of these items have hot surfaces that can cause burns if used incorrectly. Please adhere to the user instructions provided by us. Airscape Events will provide a demonstration of safe use when delivering your items.

20.3 Airscape Events are responsible for cleaning the equipment upon collection from the hirer

21. CLEANING AND DAMAGE CHARGES

21.1 Excessive cleaning, staining, or contamination will incur additional charges.

21.2 **Permanent marker, pen, or ink stains of any kind are strictly prohibited.**

21.3 Where permanent marker or ink staining is identified, a **minimum cleaning charge of £200** will apply.

21.4 Where damage or staining affects future hireability, Airscape Events reserves the right to charge for specialist cleaning, repair, loss of hire, or full replacement.

DISCLAIMER

Use of the equipment is entirely at the Hirer's risk. Airscape Events accepts no liability for injury or loss except where caused by proven negligence.

DECLARATION

I confirm that I have read, understood, and agree to these Terms and Conditions of Hire.

Signature: _____

Print Name: _____

Date: _____